

Serva Software Privacy Policy

Collect, Use and Protect Your Information

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Last modified: Jan 1, 2017

Welcome to use TWaver! Its management right and ownership are owned by Serva Software LLC. This Privacy Policy is designed to protect the customer information, including customer's personal information (user data) obtained from the company website servaoft.com. The information obtained is only used to provide or perform customer required services. Serva Software attaches great importance to your data security and privacy, which is our intention to develop this Privacy Policy. This Privacy Policy describes how the Company will use and protect your personal/company information and data in detail.

The Information We Collect

When you apply for a free trial, we will ask you the following information:

Name

Company name

Phone number

Email address

Other contact info

How We Use Your Information

We may use your information for the following purposes:

To send the required product or service information

To reply to customer service requirements

To manage user accounts

To send a newsletter

To send marketing promotion

To provide answers to questions

To promote user communication

Email and Information We May Send

Email and information push

When you use our services, we may use your information to send emails, newsletters, or push notifications to your device. If you no longer wish to receive such information, you can contact us to cancel the relevant push.

Service-related announcement

We may from time to time send you service-related announcements when we consider it's necessary to do so (such as when our product is upgraded/one of our services is temporarily suspended). You may not be able to cancel these service-related announcements, which are not promotional in nature.

About Information Security

We will strictly manage and protect the information you provide. We will use the corresponding technology to prevent your personal information from being lost, stolen or tampered with. We will take a variety of appropriate physical, electronic and management measures to protect your personal information, in order to achieve our commitment to information security. We will take a variety of practical measures to ensure the reasonable duration of personal information, and will comply with all regulatory requirements regarding the storage of personally identifiable information.

Please understand that, due to technical constraints and the possible existence of various malicious means, despite our efforts, no data security measures can guarantee 100% security at all times. The systems and communication networks through which you access our services may be subject to security breaches and failures which are due to circumstances beyond our reasonable control.

Changes to This Privacy Policy

We may from time to time revise or add specific instructions, policies and terms to this Privacy Policy. These instructions, policies and terms form part of this Privacy Policy. Where we consider that any changes to this Privacy Policy are reasonably material, we will notify you via our website at <http://www.servasoft.com>, email to you, or other means prior to the changes becoming effective. By continuing to use our services after any changes to this Privacy Policy, with or without notice from us, you are agreeing to the revised Privacy Policy.